

**Subject:** READ: CP/CP Island updates website redirects and 1.1.3 hotfix details

**Date:** Saturday, April 1, 2017 at 12:52:34 PM Pacific Daylight Time

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**To:** #DI GX GSR

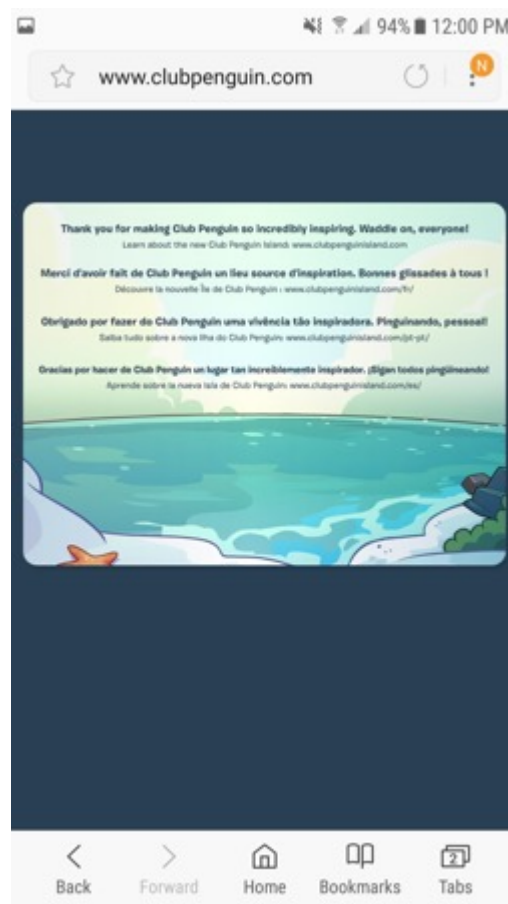
**CC:** #DCPI GX Product Services, #DI GX Tech Writers

Hi all,

Just wanted to summarize the multitude of changes the CPI team has been working on!

## Club Penguin website

- This is the closure message now on both web and mobile



## 1.1.3 - the following issues are now FIXED on Club Penguin Island

### Gameplay fixed issues

- Jackhammer action buttons not working or default actions buttons were triggered (like throwing snowballs)
- Crash/disconnect when accepting a Friend Request
- Player gets stuck in the Clothing Catalogue during the first time user experience (FTUE)
- Player loses connection when switching rooms if the new room is full
  - How it works now: if the new room is full, the player will be moved to the intended room but in a

new World (so going to the Cove on Alpine, if that room is full the player could be moved to the Cove on Avalanche \*\* this could cause player confusion if they are following other players into the room and end up in different Worlds)

- Resume FTUE if it was interrupted (previously the player would start at the beginning each time)
- Disconnected/frozen when prompted to choose a colour during the FTUE
- App crashes after logging out rather than going to the Home screen
- App crashes when attempting to switch Worlds from settings
- App crashes when trying to purchase membership

#### **Not fixes but additional awesomeness**

- Additional servers added to support weekend player volume (the Spanish servers have already been filled this week!)

#### **Other fixed issues**

- iOS 10.2.1 TOU and privacy policy – if user had Display Zoom the back button was removed
- Portuguese language corrected at the age gate (where parents are to confirm age to proceed with the subscription purchase and starting the 7 day trial)
- Forced updates! So players should automatically always be on the latest version (asking for the version will still be part of troubleshooting steps)

Let me know if you have any questions!!!

*Katie Ross*

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